ABSTRACT

In the construction industry where uncertainty is rife, dealing with construction problems has always been part and parcel of a project manager’s work routine. To ensure that such problems are kept manageable, they must be controlled and handled well to prevent them from becoming a crisis. In this dissertation, the concept of crisis management is introduced. Although it was only in recent years that considerable research has been put into this area of study, crisis management is not something new. The key to crisis management is to contain a problem before it escalates to become a crisis. A potential crisis can be contained if well controlled during its onset.

Delay in construction projects has often been associated with unproductivity, which tends to reflect badly on the construction industry. Instead of awaiting damage to be done before taking appropriate actions, the mode to reduce project delay is to take a pro-active approach. Project management has been identified to be an effective tool in controlling time delay during its inception.

This dissertation therefore aims to establish a relationship between time delay and project management aspects among its other objectives, and makes use of the various management related tasks to control project delay and its impact.