Abstract

Despite wide adoption of the project management approach in construction, projects are still plagued by the usual problems persistently encountered during tender documentation. This has resulted in more resources expended to address its consequential problems. The underlying causes of these problems were investigated and the concept of Management Audit was explored for its application in construction project management. This dissertation suggests the setting up of an 'on-line' technical audit unit to support project managers in the management of projects. It is intended for all projects, particularly large ones. It also serves as a control tool for top management. A primary task of the audit unit is to tackle the problems associated with tender documentation by thorough review of the tender documents and thereby eliminating and minimising claims at source. By subscribing to this recommendation, it is hoped that the effectiveness and efficiency of the project management process could be improved.