Name : Alan Thng Tien Chye  
Degree : Master of Science Programmes  
Department : School of Building & Real Estate  
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ABSTRACT

The study focuses on a 244-unit, four-storey terraced food factory occupied by 168 food manufacturing enterprises. A sample size of 100 companies was chosen and the data was collected mainly through face-to-face interviews. It was found that most respondents felt that the current design met their operating needs. All found the design of the ramp to be adequate and convenient for the maneuvering of their goods vehicle. Maintenance problems cited were few with smell from other units as the most common complaint. Generally, most of the respondents were satisfied with the level of property management services provided by JTC. Improvements were recommended on issues such as the frequent breakdown of the centralised pretreatment facility, over-provision of driveway width and water seepage problems.

(120 words)

Keywords : food factory, maintenance services, management services, Jurong Town Corporation, ramp, pretreatment facility